

Subscription contract Monzoon Fone

Between **Monzoon Networks AG** (hereafter named «Monzoon») and the **Subscriber** regarding the usage of hardware and the subscription of service for IP telephone service over Internet Access as per Monzoon's product description.

Hardware

Hardware : Internet Phone Adapter with 2 Ports (including cable and User Guide CD)

Rent or purchase: Purchase None

Choice of Service

Order-ID:

Number of telephone numbers: Already Monzoon DSL customer

Requested date of activation: (>10 days after contract signing)

Special remarks:

Subscriber Information

Customer Address:

Customer Type:

Mr. Mrs. Company

Consumer

Business Customer

Last Name, First Name

Telephone number

Company

Fax number

Contact at company

E-Mail

Attention of

Date of Birth

Address

Nationality

ZIP code and City

For non-Swiss nationals: Residency Permit Type

Costs and payment type

One time costs: As per actual price list

Monthly costs: As per actual price list

International tariff costs: As per actual tariff list

Payment type: Invoiced monthly

Contract regulations / Parts of the contract

The subscriber agrees to responsibly use the subscribed service and rented hardware. The subscriber agrees to return the rented hardware in a functional state within one week after the cancellation of their subscription. Monzoon reserves the right to cancel the subscriber's service in case of non payment, late payment, or misuse of any kind. The integrated parts of the contract are this document, the product description, the price list, international tariff list and the general terms of business. With their signature the subscriber confirms their understanding of this contract and all its parts and confirms the information they have given is correct and truthful. This contract comes into effect with the sending of the order confirmation by Monzoon Networks AG.

Date: _____ Signature / Stamp of Firm (for business customers)

Signature of legal guardian in the case of minors: _____

Please send this completely filled out contract together with a copy of your residency permit or passport per post to:

**Monzoon Networks AG
Spinnerei-Lettenstrasse
Riverside
CH-8192 Zweidlen**

**Or per fax to the following number:
If you have questions regarding the order please call:**

**+41 (0)43 5000 470
+41 (0)43 5000 478**

Attached: Copy of passport or residency permit

To the subscriber
to Monzoon Networks AG's IP telephony services

Zweidlen, October 2011

Important information regarding automatic locating in the event of an emergency call

Dear Subscriber,

As a reliable service partner to our loyal customers, we would like to draw your attention to the following:

The service we offer is based on the latest VoIP technology, which enables you to make use of a telephone connection not only at home but also in other locations worldwide provided an Internet connection is available. This is referred to as "nomadic use". However, when used in other locations, it is unfortunately no longer possible in emergencies to automatically identify your location at the time in order to provide assistance.

We are therefore required by law to draw your attention specifically to this fact and obtain confirmation that we have done so by asking you to sign below.

We would therefore ask you to complete the slip below, sign it and return it to us together with the contract.

Many thanks and kind regards,

Monzoon Networks AG



Andrea Kalita
Partner Service Manager

I hereby confirm that when using my VoIP telephone connection at a location other than the registered principal location my location may not be determined automatically and that – whenever possible – I should use another means of communication.

Surname and first name: _____ Place and date _____

Company name: _____

Customer number: _____ Signature _____