

Service Description Monsoon Mini-Hotspot 2.0

1. Introduction

The Mini-Hotspot 2.0 from Monsoon Networks was developed for providing WLAN wireless internet access for guests of restaurants, lounges, meeting rooms, lobbies, cafeterias or private areas. The Mini-Hotspot is connected to an existing Internet connection modem on site, and is configured and ready for service within minutes. The wireless Internet access usage for the guests provided over the Mini-Hotspot can be offered free of cost to your guests. Monsoon, as a governmentally registered ISP (Internet service provider) is solely responsible for the management of the service provided through the Mini-Hotspot for your guests, and fulfills all governmentally applicable legal and regulatory requirements.

2. Product Process

The Mini-Hotspot 2.0 is preconfigured and then sent to the contract partner. Upon receipt the Mini-Hotspot is connected to an existing Internet connection and power connection by the contract partner. The Mini-Hotspot 2.0 then connects itself to the network management center of Monsoon by creating a VPN tunnel through the Internet connection of the contract partner. All Internet usage data of the guests of the contract partner are sent through this tunnel and managed by Monsoon according to governmental regulations. The contract partner's guest receives an IP address from Monsoon to facilitate his internet connection. The contract partner's guests IP addresses from Monsoon are only visible at the site of the Mini-Hotspot the guest is using, and cannot be seen from outside parties.

3. Service description

With the free of cost service for your guests («Sponsored Access») the contract partners pay for the cost of the Mini-Hotspot and ongoing service as per the Mini-Hotspot contract. On the welcome page for the guests Monsoon provides a place for the contract partner to place their company logo with a link to their company homepage. The Mini-Hotspot becomes the property of the contract partner upon payment of the delivery invoice for the one time purchase costs of Mini-Hotspot. The hotspot internet access is provided free of charge to the end user.

4. Rights and Responsibilities of Monsoon

- The provision of public internet access via SMS identification in compliance with the law. Roaming access and WISPr compatibility are ensured as well as the automatic allocation of IP address (IPv4 und IPv6) per user, including session management regarding length, bandwidth, data volume, SMTP mail proxy, walled garden management, user locator interface.
- Operation including:
 - Continues monitoring of the function of the Mini-Hotspots operational readiness.
 - Performing remote maintenance in case of malfunction
 - Firmware upgrades as needed to assure system functionality
- Performance of eventual „lawful interception“ operations with the responsible governmental authorities
- 7x24 Free of cost hotline for guests
- Monsoon is granted the right to provide additional automated Internet access services via special software clients e.g. iPass, Boingo, etc. This also includes the use of an additional SSID "SwissEAP". Any revenue remains with Monsoon.

5. Rights and Responsibilities of the Contract Partner

The contract partner confirms that they are at least 18 years old and agrees to the following responsibilities:

- Installation and connection of the Mini-Hotspot 2.0

- Preparation of an Internet connection
- Responsible and careful handling of the Mini-Hotspot
- No change of the Mini-Hotspots components
- The Mini-Hotspot may only be used in Switzerland

6. Technical Data of the Mini-Hotspot:

- Ethernet-Port 10/100/1000 Mbps
- Integrated WLAN-Access-Point (802.11 a/b/g/n)
- LED connection status functions
- Software for the connection to Monsoon
- Power Usage in Watt: Typically 10 W

7. Contents of Mini-Hotspot:

- Mini-Hotspot Router
- Power cable connection
- 10 Meter Ethernet-cable

8. Requirements of the Internet Connection:

- IP- Address delivery via DHCP
- Outbound UDP-connections on port 5246 and 5247 allowed

The Mini-Hotspot uses the contract partners existing Internet connection as a connection to Monsoon network management infrastructure. This connection is made via a VPN tunnel, so the contract partners guests cannot, in any way access the internet access of the contract partner and Monsoon is responsible for managing the service as per the regulation for a Swiss internet provider

Private IP addresses and NAT are no problem. Typical cable and DSL routers (ZyXEL, Linksys, Netgear etc.) fulfill these requirements without further modifications, therefore the Mini-Hotspot 2.0 can be connected directly in almost all cases.